Application for Health, Life & Dental Insurance

	am a no	ew employe	e OR I am a	pelow. Failure to submit in employee who is now e ng Event" such as change e's plan. Contact Wellmark	ligible fo	r health/life/de	ntal quisition	of a depe	ndent or the loss of
(Open en	rollment ch	nange in co	overage - Form due May 33	l for cov	erage change Ju	ıly 1		
En	nploye	ee Inforn	nation					71.74	
First	Name)		Last Name				Mid	ldle Name
Addr	ess					Birthdate			
City,	State,	Zip				Marital Status		Single _	Married
Telep	ohone				-3:	Social Se	curity N	<mark>lumber</mark> _	
Req	uired	Coverag	je				Tel.		
_	Х	\$2.85	Single L	ife Insurance	_X	\$43.90	Single	Dental	
Opti	onal (Coverage	e- Price	s listed are in addi	tion to	\$46.75 lis	ted ab	ove	
_		\$697.15	Single I	lealth A		\$1,727.15	Family	Health A	A & Family Life
		\$557.15	Single I	lealth B		_\$1,381.15	Family	Health E	3 & Family Life
		\$537.15	Single I	lealth C		_\$1,335.15	Family	Health (C & Family Life
		\$551.15	Single I	Health D		\$1,541.15	Family	Health [O & Family Life
-		\$72.94 \$1.15	Family Family			_\$1,045.15	Emplo Family		ouse-Health D &
		optional o		age - I decline for myself and endents		_\$1,207.15	-	yee + Ch nily Life	nildren Health D
		1		Total of Required Co	verage	(\$46.75) and	d Optio	nal Cove	rage
-		\$715.0	0	Subract Monthly Ben towards your elected				amount I	BHSSC will pay
=				Difference - The amo	ount vo	u will pav for	vour ir	surance	per month



Delta Dental of South Dakota PO Box 1157 Pierre, SD 57501 800-627-3961 Fax 605-224-0909

Enrollment/Change Form

Effective date:

	www.deltadentalsd.com	Hire date:	
Group name: Black Hills Specia	l Services Cooperative	Group number: 2181	
Employee name:		SSN:	
Mailing address:		DOB:	4.1
City/State/Zip:		Gender:	M DF
Cell phone:*	Email:*		
Marital status (common law marria	ige is not recognized in South Da	akota): Single Mar	ried
List only the names of dependents yo though I am eligible for family covera- the past 30 days). I also understand t	ge, I cannot change my policy ur	ntil open enrollment or a quali	fying event (within
	Last Name	Gender	Date of Birth
Add Dorop Spouse			1
Cell phone*	Email*		
Add Drop Child			1
Cell phone*			į,
□Add □brop Child			
Cell phone*	Email*		
□Add □Drop Child			
Cell phone*	Email*		
∐Add □prop Child			
Cell phone*	Email*		130
Use an additional sheet if you have m provided above.	ore dependents. List dependents	s you want removed from you	ur plan in the space
Change in coverage			
Marriage date:	Dive	orce date:	
Other (explain):	Dat	e of change:	
Signature:		Date:	÷ 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,

I accept the insurance provided by my employer's group dental plan and authorize deductions from my earnings for the required contributions, if any, toward the cost of the insurance. This authorization applies only if employee contributions are required. I understand that by accepting insurance, I am required to remain enrolled as a covered employee until the next open enrollment period, a qualifying event, or until the termination of my employment.

*By providing this information, I consent to Delta Dental using this contact information for quality improvement activities (e.g. surveys) for individuals over the age of 18.

Benefits Enrollment Form

Hartford Life and Accident Insurance Company

One Hartford Plaza, Hartford, Connecticut 06155 (A stock insurance company)





Instructions: 1) Please print clearly with blue or black ink and provide complete information. (Missing information causes delays.) 2) Please review the applicable benefit highlight/summary information for each product prior to electing coverage. You (employee) and your dependent(s) (if applicable) are only eligible for coverage as allowed by the applicable group policy. 3) For each coverage, please check the appropriate box(es) to elect or decline coverage and enter amounts where necessary. 4) Please sign and date the form. 5) Submit the form as instructed by your benefits administrator by the enrollment deadline. (Do not submit or send the form directly to The Hartford.)

EMPLOYEE INFORMATION	-bullistations to a soundary of specimens and	additional and the contract of					
Name (FIRST MI LAST)		Employee ID/Social Security Number	Date of Bird	Date of Birth (MM/DD/YYYY)			
Gender Married No	Email Address	and the second s		apathonica de la propertica della proper			
Street Address	City		State	Zip Code			
Date of Hire (MM/DD/YYYY)	Por No.	nd en Tale/Play floren Spire	my Salary/Sa	rgipgi			
Employer Name Black Hills Special	Tuerp Polit — Crass Rumber — 15	U iousalijan	Division.	chapmen :			

Covered Life Insurance Dependents (18 or younger) and Spouse Information Name (First Middle, Last) Birthdate Soc. Sec. No. Gender Spouse Dependent Dependent

BENEFICIARY DESIGNATION

revious beneficiary designation(s), if any, for my his group or employer and direct that the insura	group term life insurance and/or accidental deat nce proceeds payable under the policy be paid as	in and dismemberment (AD&D) insurance issues indicated below.	ied to
mployee Name:	Employee ID Number:	Social Security Number:	
Employee Address:		Telephone Number: ()	
olicyholder/Employer: Black Hills Special Services Cooperative/Bl	ack Hills Educational Benefits	Policy Number: GL-675756	
hat you name a primary and contingent own legal counsel. Benefits payable for	gnation be clear so there will be no ques beneficiary. If you need assistance, cont a Dependent's death are payable, where our surviving spouse or to the executors	act your Company representative or y applicable, to You if living, otherwise,	our
RIMARY BENEFICIARY(IES)			
lame:		Date of Birth:	
ddress:		T <mark>elephone Number</mark> : ()	
ocial Security Number:	Relationship:	Benefit Percent: %	
ame:		Date of Birth:	
ddress:		Telephone Number: ()	
ocial Security Number:	Relationship:	Benefit Percent: %	
ame:		Date of Birth:	
		Telephone Number: ()	
ocial Security Number:	Relationship:	Benefit Percent:%	
ONTINGENT BENEFICIARY(IES)			
ame:		Date of Birth:	
ddress:		Telephone Number: ()	
ocial Security Number:	Relationship:	Benefit Percent: %	_
ame:		Date of Birth:	
ddress:		Telephone Number: ()	
ocial Security Number:	Relationship:	Benefit Percent: %	
ouisiana, Nevada, New Mexico, Puerto Rico, T our spouse to waive his or her rights to any co onsent. Please see your Benefits Administrato	states Only: If you live in a community property exas, Washington, or Wisconsin - you may comp mmunity property interest in the benefit. Certain to for details. Inamed above, I hereby consent to my spouse do in insurance under the above policy and waive any	lete the Spousal Consent section, which allow ribal jurisdictions may also require spousal esignating the person(s) listed above as rights I may have to the proceeds of such insu	ırance
peneficiaries of group life and/or accidental deat under applicable community property laws. I un Signature of Employee's Spouse:	derstand that this consent and waiver supersede	Date:	
eneficiaries of group life and/or accidental deat nder applicable community property laws. I un signature of Employee's Spouse:			
eneficiaries of group life and/or accidental deat nder applicable community property laws. I un ignature of Employee's Spouse:	derstand that this consent and waiver supersede		

GR-11927-12

BENEFICIARY DESIGNATION FORM INSTRUCTIONS



You must select your beneficiary – the person (or more than one person) or legal entity (or more than one entity) who receives a benefit payment if you die while covered by the plans. Please make sure that you also name a contingent beneficiary – who would receive your benefit if your primary beneficiary dies first.

The completion of this Beneficiary Form will revoke any previous beneficiary designation(s), if any, for your group term life insurance and/or accidental death and dismemberment (AD&D) insurance issued to this group/employer.

Please make sure your beneficiary designation is clear so that there will be no question as to your meaning. If you name more than one primary or contingent beneficiary, show the percentage of your benefit to be paid to each beneficiary. The listed percentages must add up to 100%. Please provide all of the information requested. If your beneficiary is not related either by blood or by marriage, insert the words, "Not Related" as their stated relationship. If you need assistance, contact your Company's benefits administrator or your own legal advisor.

A beneficiary for employee Life Insurance may be changed at any time upon written request.

Please note that in no event may a beneficiary be changed by a Power of Attorney (POA).

Sample wording for common beneficiary designations are shown below:

Example #1:

Jane Doe

Relationship: Spouse

Benefit Percentage: 100%

Example #2:

Jane Doe

Relationship: Spouse

Benefit Percentage: 50%

Susan Doe

Relationship: Daughter

Benefit Percentage: 25%

John Does

Relationship: Son

Benefit Percentage: 25%

If additional space is required, write, "See attached", on the beneficiary line on the beneficiary designation form and attach a separate sheet, listing all the required beneficiary information for each beneficiary listed. This separate sheet should be signed by you (the Employee) and dated.

Benefits Enrollment Form Important Notice – Fraud Warning Statements

Hartford Life and Accident Insurance Company

One Hartford Plaza, Hartford, Connecticut 06155 (A stock insurance company)
The Hartford® is The Hartford Financial Services Group, Inc., and its subsidiaries.



Please read the statement that applies to your state of residence prior to signing the enrollment form.

For residents of all states EXCEPT Arizona, California, Colorado, Florida, Kentucky, Maine, Maryland, New Jersey, New Mexico, New York, North Carolina, Ohlo, Oregon, Pennsylvania, Puerto Rico, Tennessee, Virginia and Washington: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

For Residents of Arizona: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

For Residents of California: The falsity of any statement in the application for any policy covered by this chapter shall not ber the right to recovery under the policy unless such false statement was made with actual intent to deceive or unless it materially affected either the acceptance of the risk or the hazard assumed by the insurer.

For residents of Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

For residents of Ftorida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

For residents of Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim or an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

For residents of Maine, Tennessee and Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines and denial of insurance benefits.

For residents of Maryland: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

For residents of New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties. Any person who includes any false or misleading information on an application for insurance is subject to criminal and civil penalties.

For residents of New Mexico and North Carolina: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

For residents of New York (not applicable to Life Insurance): Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

For residents of Ohio: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

For residents of Oregon: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material is subject to a denial and/or reduction in insurance benefits and may be subject to any civil penalties available.

For residents of Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material hereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

For residents of Puerto Rice: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances be present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

For residents of Virginia: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated the state law.

Form PA-9678	CREATION DATE: 01/23/2018

EMPLOYEE NAME:



Group Employee Application (For Self-funded and 101+ Markets)

Wellmark Blue Cross and Blue Shield of South Dakota Fax (515) 376-9101

Wellmark Blue Cross and Blue Shield of South Dakota is an independent licensee of the Blue Cross and Blue Shield Association.

	☐ Late Enrollee	Special Enro	llee Chang	е ПОре	n Enrollment Period	Newly Eligible
A. Employer Information (Comple	ted by Employ	er)				
Group/Billing Unit No			Departm	ent Numb	er	
Employer Name				P	hone Number (
Employer Address Line 1 (Street Add	ress or Suite#)_					
Employer Address Line 2 (PO Box, Str	eet Address)					
City			State		ZIP	
B. Employee Information						
Name (First, MI, Last)						
Address Line 1 (Street Address or Ap	t/Suite#)					
Address Line 2 (PO Box, Street Addre	ess)					
City			State	e	ZIP	· · · · · · · · · · · · · · · · · · ·
Home Phone Number ()						
Email Address (optional)						
Date of Birth/(m	m/dd/yyyy) Geno	der: 🗌 Male 📋	Female Stat	us: Sin	gle 🗌 Married	
Social Security Number/Tax Identification	ation Number_					201
(Social Security Number (SSN) or Tax Identific			Further review ma	y be necessa	ary if an SSN or TIN is n	ot provided.)
Date of Hire (required)/						18
Employment Status: Full-Time			A	tiree	Seasonal	
Employee Classification						
	Employee/spo					
Employee/child(ren)	_		111 1 8	_		
Health Plan Code:		Ded				ant information
As a Wellmark contract holder, you wabout your coverage. You can also act This site includes important informat drugs, how to request a current drug participating providers and facilities, you can call the Wellmark Customer	cess Wellmark. ion on your pres list and the pro- and how to obta	com/Inform to h scription drug c cess for request ain a prior autho	ielp you make overage, like tl ing an excepti orization. For n	the best d ne accessi on to the d nore inforn	ecisions for you an bility and availabili drug list. You also c	d your family. ty of prescription an find a list of
C. Enrollment Reason or Event						
Special Enrollment Event Reason:						
☐ Birth ☐ Marriage/domestic partner ☐ Divorce ☐ Adoption or placement for adoption ☐ Court-ordered coverage ☐ Open Enrollment ☐ Other	on			placemer loss of cre move to S	editable coverage outh Dakota	
List date of special enrollment event		(mm/dd/yy	yy) (or last day of	coverage)		

Employee Name	e (First, Last)				Social Security Num	<mark>ber / T</mark> ax Ider	ntification N	lumber
	nrollees Covered If you ne ch to this application. Your en vare eligible.							
	ne (First, MI, Last) ners to be covered		o <mark>f Birth</mark> Id/yyyy)		Security Number/Tax ification Number ¹	Gender	FT Student? ²	Disabled? ²
Spouse or Domestic Partner		/	/	b. Do	N/TIN es not have an SSN/ efuse to provide the	☐ Male ☐ Female	N/A	∐Yes
☐ Dependent		/	/	TIN	es not have an SSN/	☐ Male ☐ Female	□Yes	☐ Yes
☐ Dependent		1	/	TIN	es not have an SSN/	☐ Male ☐ Female	Yes	Yes
☐ Dependent		/	/	TIN	es not have an SSN/	☐ Male ☐ Female	Yes	☐ Yes
☐ Dependent		/	/	c. I re	es not have an SSN/ fuse to provide the	☐ Male ☐ Female	Yes	☐ Yes
complete a., b., or o	ellmark to collect SSNs/TINs for f c. for each person listed. Failure t dependent(s) age 26 or older, the more information.	o provide the	SSN/TIN info	ormation may	result in a \$50 penalty, pe	er violation, asse	ssed to you by	the IRS.
E. Medicare Co	overage (Required)							
If yes, list names Yes No	Are you and/or anyone list							
If yes, complete		a aaud1			Madias	ID.		
	(as it appears on Medicar	e card)			Medicare	U		
Effective Date (F	Part A) / /			Effe	ective Date (Part B)			

Employee Name (First, Last)	Social Security Number / Tax Identification Number
E. Medicare Coverage (Required), cont'd	
Spouse or Domestic Partner Name (as it appears on Medicare card)	Medicare ID
Effective Date (Part A)/	Effective Date (Part B)/
Dependent Name (as it appears on Medicare card)	Medicare ID
Effective Date (Part A)/	Effective Date (Part B)/
F. Other Carrier Information (Required)	
Yes No Will you, your spouse, or your dependents keep other	r health coverage in addition to this Wellmark, Inc.
coverage? If yes, please complete the following:	
Policyholder Name (First, Last)	
Please list those covered by the other health plan(s)	
Policy No.	Effective Date/
Employer Name (if coverage is through employer group)	
Insurance Company/HMO Name	
Address Line 1 (Street Address or Suite#)	<u> </u>
Address Line 2 (PO Box, Street Address)	
City	State ZIP
Phone Number ()	
Is there a divorce decree/court order that requires one parent to prov	vide health insurance coverage for any dependent?
Yes No If yes, please complete the following:	
List dependent(s)	
List name of person required to provide health insurance	
List name of person who has primary physical custody	
G. Waiver of Enrollment (Please complete if you are waiving he	ealth benefits.)
I waive health coverage for my dependents and myself. Please in	dicate one of the following reasons:
☐ I (We) have coverage under another health care benefit plan. ☐ I (We) do not wish to enroll in the health plan.	
Please see the Important Information Regarding Waiver of Enrollmen	nt in Section H of this application.
H. Important Information Regarding Waiver Enrollment	
If you are declining enrollment for yourself or your dependents (included)	iding your spouse or domestic partner) because of other
health insurance or group health plan coverage, you may be able to your dependents lose eligibility for that other coverage (or if the empother coverage). However, you must request enrollment within a per dependents' other coverage ends (or after the employer stops contra a new dependent as a result of marriage, birth, adoption, or placeme your dependents. However, you must request enrollment within the adoption, or placement for adoption. Additionally, you must enroll we eligibility for coverage under Medicaid or CHIP or become eligible for	enroll yourself or your dependents in this plan if you or ployer stops contributing toward your or your dependents' iod of time specified by your employer after your or your libuting toward the other coverage). In addition, if you have ent for adoption, you may be able to enroll yourself and time specified by your employer after the marriage, birth, ithin the time specified by your employer after you lose or Medicaid or CHIP premium assistance.
Please note that if you or your dependents are not covered by minim shared responsibility payments when filing your federal income tax is employer, you or your dependents may not be eligible for Marketpla	return. Also, by declining the coverage offered by your ce coverage subsidies.
To request special enrollment or obtain more information, refer to you benefits documents, or contact your employer.	our Summary Plan Description (SPD), coverage manual, other

I. Authorization and Certification

I certify that I am legally authorized to apply for coverage for myself and all other persons named in this application. I understand that I am completing this application for the coverage sponsored by my employer or group sponsor and offered by Wellmark of South Dakota, Inc., doing business as Wellmark Blue Cross and Blue Shield of South Dakota, Inc. (referenced herein as "Wellmark"). I authorize my employer, as my agent, to deduct from my pay or collect from me in advance the monthly rates therefore and remit such sums to Wellmark on my behalf. This authorization is to remain in effect until Wellmark is notified by me or my employer to the contrary. I understand that written notice of rate changes will be furnished to my employer as my agent. I further understand that the coverages applied for will not start until after this application and the appropriate coverage rates are received and accepted by Wellmark and an effective date of coverage is established by Wellmark.

I certify that, after this application was completed, I carefully and fully read it, that the statements and answers set forth are full, true, and correct to the best of my knowledge and belief, and that no information required to be given, either expressly or by implication, has been knowingly withheld. I understand that Wellmark will rely on the completeness and truthfulness of the information given and the statements made, and that if I have made any false statements or misrepresentations, or have failed to disclose or concealed any material fact, Wellmark will be entitled to declare the contracts applied for void and to refuse allowance on benefits to any person thereunder.

I acknowledge I have received or have been advised and understand I will receive from my employer the Summary of Benefits and Coverage (SBC).

Providing Social Security Numbers or Tax Identification Numbers

Wellmark requires social security numbers or other tax identification numbers for federal reporting purposes. If Wellmark does not have Social Security or tax identification numbers for each enrollee, Wellmark or my employer may be unable to report and send information needed to complete federal tax returns. If social security numbers or tax identification numbers are not provided for all individuals covered, Wellmark or my employer may contact the primary policyholder to obtain the information. If I do not provide the social security numbers or tax identification numbers for these purposes, I may be subject to a monetary penalty imposed by the internal revenue service.

HSA Coverage

If the High Deductible Health Plan that I have selected is combined with a Health Savings Account (HSA), I understand that enrolling in such coverage does not guarantee that I am or will be eligible to make contributions to an HSA or that contributions can be made to an HSA on my behalf.

Release of Medical Information

I authorize any health care provider, including but not limited to; surgeon, physician, psychologist, nurse, social worker, or health care facility to release to Wellmark all health and mental health records, including those records protected by Federal or State law relating to AIDS or AIDS related complex, mental health and substance abuse, the past, present, or future treatments or conditions for myself or for my dependents eligible for health care coverage. I understand that I have the right to revoke this authorization in writing at any time by delivering such written notification to the requestor. I understand that a revocation is not effective until received by the requestor. I further understand that any revocation is not effective to the extent that Wellmark or provider have relied on it in the use or disclosure of protected health information.

This form does not authorize the redisclosure of medical information. Federal and State regulations do not allow further disclosure of mental health, substance abuse and AIDS/HIV related information. Wellmark maintains the confidentiality of <u>all</u> information received and it will not be released to any person or facility.

The protected health information described above may be disclosed to and/or received by persons or organizations that are not health plans, covered health care providers or health care clearinghouses subject to federal health information privacy laws. They may further disclose the protected health information, and it may no longer be protected by federal health information privacy laws.

I understand that I have the right to refuse to sign this authorization, but that Wellmark will then have the right to condition eligibility determination and enrollment on the receipt of this signed authorization.

I have read and understand the Important Information Regarding Waiver of Enrollment and Authorization and Certification

language on this application and acknowledge receipt of a fully completed copy of this application.			
Employee Signature	Date		

Required Federal Accessibility and Nondiscrimination Notice



Discrimination is against the law

Wellmark complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Wellmark does not exclude people or treat them differently because of their race, color, national origin, age, disability or sex.

Wellmark provides:

- Free aids and services to people with disabilities so they may communicate effectively with us, such as:
 - · Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - · Qualified interpreters
 - · Information written in other languages

If you need these services, call 800-524-9242.

If you believe that Wellmark has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Wellmark Civil Rights Coordinator, 1331 Grand Avenue, Station 5W189, Des Moines, IA 50309-2901, 515-376-4500, TTY 888-781-4262, Fax 515-376-9073, Email CRC@Wellmark.com. You can file a grievance in person, by mail, fax or email. If you need help filing a grievance, the Wellmark Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal: available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail, phone or fax at: U.S. Department of Health and Human Services, 200 Independence Avenue S.W., Room 509F, HHH Building, Washington DC 20201, 800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hns.gov/ocr/office/file/index.html.

ATENCIÓN: Si habla español, los servicios de asistencia de idiomas se encuentran disponibles gratuitamente para usted. Comuníquese al 800-524-9242 o al (TTY: 888-781-4262).

注意:如果您说普通话,我们可免费为您提供语言协助服务。请拨打800-524-9242或(听障专线:888-781-4262)。

CHÚ Ý: Nếu quý vị nói tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ miễn phí có sắn cho quý vị. Xin hãy liên hệ 800-524-9242 hoặc (TTY: 888-781-4262).

NAPOMENA: Ako govorite hrvatski, dostupna Vam je besplatna podrška na Vašem jeziku. Kontaktirajte 800-524-9242 ili (tekstualni telefon za osobe oštećena sluha: 888-781-4262).

ACHTUNG: Wenn Sie deutsch sprechen, stehen Ihnen kostenlose sprachliche Assistenzdienste zur Verfügung. Rufnummer: 800-524-9242 oder (TTY: 888-781-4262).

تنبيه: إذا كنت تتحدث اللغة العربية, فإننا نوفر لك خدمات المساعدة اللغوية، المجانية. اتصل بالرقم 802-924-805 أو (خدمة الهاتف النصي: 888-781-888).

ສິ່ງຄວນເອົາໃຈໃສ່, ພາສາລາວ ຖ້າທ່ານເວົ້າ: ພວກເຮົາມີບໍລິການຄວາມຊ່ວຍເຫຼືອດ້ານພາສາ ໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າ ຫຼື 800-524-9242 ຕິດຕໍ່ທີ່. (TTY: 888-781-4262.)

주의: 한국어 를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 800-524-9242번 또는 (TTY: 888-781-4262)번으로 연락해 주십시오.

ध्यान रखें : अगर आपकी भाषा हिन्दी है, तो आपके लिए भाषा सहायता सेवाएँ, निःशुल्क उपलब्ध हैं। 800-524-9242 पर संपर्क करें या (TTY: 888-781-4262)।

ATTENTION: si vous parlez français, des services d'assistance dans votre langue sont à votre disposition gratuitement. Appelez le 800 524 9242 (ou la ligne ATS au 888 781 4262).

Geb Acht: Wann du Deitsch schwetze duscht, kannscht du Hilf in dei eegni Schprooch koschdefrei griege. Ruf 800-524-9242 odder (TTY: 888-781-4262) uff.

โปรดุทราบ: หากคุณพูด ไทย เรามีบริการช่วยเหลือด้านภาษาสำหรับคุณโดยไม่คิด ค่าใช้จาย ติดต่อ 800-524-9242 หรือ (TTY: 888-781-4262)

PAG-UKULAN NG PANSIN: Kung Tagalog ang wikang ginagamit mo, may makukuha kang mga serbisyong tulong sa wika na walang bayad. Makipag-ugnayan sa 800-524-9242 o (TTY: 888-781-4262).

တာ်ရူးသူဉ်ညါ–နမှာကတိုးကညီကျိဉ်ကျိဉ်တာမေလာကာမ်းတာမာတစဉ်လာတာဉ်လာဘဲဘူးလဲ့အို၌လာနဂိုလီး ဆုံးကျိုးဆုံ စေဝ–၅၂၄–၉၂၄၂မှဘမှာ(TTY:၈၈၈–၇၈၁–၄၂၆၂)တက္ခု

ВНИМАНИЕ! Если ваш родной язык русский, вам могут быть предоставлены бесплатные переводческие услуги. Обращайтесь 800-524-9242 (телетайп: 888-781-4262).

सावधानः यदि तपाईँ नेपाली बोल्नुहुन्छ भने, तपाईँका लागि निःशुल्क रूपमा भाषा सहायंता सेवाहरू उपलब्ध गराइन्छ। 800-524-9242 वा (TTY: 888-781-4262) मा सम्पर्क गर्नुहोस्।

HEETINA To a wolwa Fulfulde laabi walliinde dow wolde, naa e njobdij, ene ngoodi ngam maada. Hebir 800-524-9242 malla (TTY: 888-781-4262)

FUULEFFANNAA: Yo isin Oromiffaa, kan dubbattan taatan, tajaajiloonni gargaarsa afaanii, kaffaltii malee, isiniif ni jiru. 800-524-9242 yookin (TTY: 888-781-4262) guunnamaa.

УВАГА! Якщо ви розмовляєте українською мовою, для вас доступнібезкоштовні послуги мовної підтримки. Зателефонуйте за номером 800-524-9242 або (телетайп: 888-781-4262).

Ge': Diné k'ehjí yánílti'go níká bizaad bee áká' adoowoł, t'áá jiik'é, náhóló. Koji' hólne' 800-524-9242 doodaii' (TTY: 888-781-4262)

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